THREE RIVERS DISTRICT COUNCIL
HOUSING, HOMELESSNESS AND ROUGH SLEEPING STRATEGY 2026 - ACTION PLAN

REF	AIMS	ACTIONS	OUTCOMES	LEADS	TARGET	PROGRESS	COMPLETE DATE
1.0	**OBJECTIVE 1: PREVENT AND RELIEVE HOMELESSNESS**						
1.1	Ensure flexible use of the Council's Homelessness, Rough Sleeping and Domestic Abuse Grant.	Housing Services will continue to review how the grant funding is used to ensure it is targeted in the most appropriate manner.	Grant funding is used efficiently and effectively to prevent and relieve homelessness in the district.	Housing Operations Manager / Strategic Housing Manager	Ongoing	The council's Homelessness, Rough Sleeping and Domestic Abuse Grant continues to be used in a targeted manner to prevent/relieve homelessness and produce better outcomes for our customers.	Ongoing
1.2	Implement a cost-of-living homelessness prevention project.	Housing Services to design and fund a Cost-of-Living homelessness prevention project in partnership with Registered Providers.	An increase in homelessness prevention in the district.	Housing Operations Manager / Strategic Housing Manager	2024 – updated to 2025	Cost of living project implemented and completed within in 2025/26.	2025
1.3	All tenants of Registered Providers (RP's) threatened with eviction are	Devise an early identification and intervention protocol with all Registered	Agreed protocol with all RPs so that tenants threatened with eviction for any	Registered Providers and Housing Operations	2024 – updated to 2025	Protocol agreed with the largest five registered providers within	2025

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	prevented from homelessness wherever possible.	Providers to highlight factors such as rent arrears, antisocial behaviour, and tenancy sustainment.	reason will receive advice and options	Manager		the district and in operation.	
1.4	Ensure staff are aware of any new trends which will predict our busier periods to enable them to prepare sufficiently	Monitor and analyse the statistics related to the Housing Service	To predict new demands to the Service, specifically related to the ongoing cost of living crisis	Strategic Housing Manager / Housing Development Officer	Ongoing	Any identified trends raised at team meetings.	Ongoing
1.5	Better understanding of rough sleeping in the district.	To develop improved ways of recording and assessing rough sleeping in the district with the use of GIS mapping software. Sightings are to be recorded on a map to identify any hotspot area.	Hotspots and trends identified in the district	Housing Operations Manager and Housing Development Officer	Ongoing	GIS training completed by the council's Housing Development Officer completed in November 2024. Mapping exercise of rough sleeper locations produced and will continue to be added.	Partially complete. Ongoing mapping to be conducted during term of strategy.
1.6	Promotion of homelessness prevention services	Publicise and promote the Council's homelessness prevention services and encourage customers to	Increased early intervention and an increase in homelessness	Housing Operations Manager/ Strategic	Ongoing	Homelessness Forum has been re-established with increased	Ongoing

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		contact us early or when at risk of rough sleeping, before any crisis.	prevention	Housing Manager		engagement from partners. Housing Options Officers attend the council's Healthy Hubs once a month to provide advice and assistance for those visiting. A flyer to promote the council's homelessness prevention services has been distributed to GPs within the district.	
1.7	All customers to be referred to any support services they require	Update all procedures to ensure that officers refer all customers engaging with the service to any support service they may require (CGL, MIND, Citizens Advice etc.) in a prompt manner	Increased support for customers	Strategic Housing Manager	2023	Procedures updated to ensure all customers referred to support required.	December 2023
1.8	Correct and up-to-	Consistently review	Customers are fully	Housing	Ongoing	Legislative and	Ongoing

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	date information is always available to customers	information on the Council's website in relation to Homelessness is clear, concise and up to date with relevant legislation	informed of advice and assistance the Council can offer. Increased early intervention.	Operations Manager / Senior Housing Options Officer / Communications		procedural updates to website completed when required and consistently reviewed.	
1.9	New Hope to provide the Council's Severe Weather Emergency Protocol (SWEP) provision.	Explore the possibility of New Hope Trust providing the Council's SWEP Provision.	SWEP beds provided by New Hope Trust in the Haven Centre	Housing Operations Manager	2024	Provision of SWEP explored with New Hope, however, unable to come to a cost-effective agreement. SWEP provision to be continued to be provided internally.	October 2024
1.10	Housing Allocations Policy to remain up to date with legislative updates	Review of the Council's Housing Allocations Policy to take place in 2025	Housing Allocations Policy to incorporate legislative updates and ensure it contributes to the prevention and relief of homelessness in the district	Strategic Housing Manager	2025	Housing Allocations Policy updated and new Policy agreed by Policy and Resources Committee in December 2025.	December 2025
1.11	Revamp of the current Rent Deposit	Look at different products/services we can	Increase the Council's access to PRS	Strategic Housing	2024 – updated to	Project was postponed due	Project cancelled due

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	Guarantee Scheme (RDGS)	offer as part of our Scheme and ensure the Scheme complies with any guidelines set out in the Renters (Reform) Bill.	Properties	Manager/ Private Housing Coordinator	2025.	to the introduction of the Renters Rights Act in May 2025. Decision taken to cancel this project due following the announcement of Local Government Reorganisation.	to Local Government Reorganisation
1.12	Increase the level of mediation work and home visits to households	Housing Options Officers to visit every household that is a family/friends eviction at an early stage to identify any prevention opportunities.	Minimise the level of family/friends evictions.	Housing Operations Manager	2024	Internal procedural updates have ensured that Officers are visiting every applicant at home to explore every option to prevent homelessness. This includes the option of remaining with parents (if a	February 2024

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						parental eviction). Mediation training has been completed by Officers.	March 2024
1.13	Work in partnership with Planning Policy and Regulatory Services to ensure the ongoing delivery of affordable housing in the District.	The Housing Development Officer will work in partnership with Planning Officers to ensure any appropriate development offers the Council the required mix of affordable housing requested before any planning application is granted.	Successful enforcement of Policy CP4 of the Adopted Core Policy.	Housing Development Officer	Ongoing	The council's Housing Development Officer has completed a review of the housing need of customers in temporary accommodation and those waiting for accommodation via the council's Housing Register in January 2026 to ensure that we are achieving the correct mix of property sizes required. This review is completed annually.	Ongoing

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1.14	Review the target for housing and the affordable housing provision within this plan, following the adoption of the new Local Plan.	Ensure that the affordable housing mix requested at any appropriate development is in line with the council's current housing requirements.	The right size and type of affordable housing are built in the district.	Housing Development Officer / Strategic Housing Manager	2026 – updated to 2027 (or following the Council's adoption of the new Local Plan)	Whilst a review of the housing needs of customers in temporary accommodation and the council's housing register has been conducted, this will be revisited once the Local Plan has been adopted.	To be commenced on the adoption of the council's Local Plan
2.0	**OBJECTIVE 2: SUPPORT OUR MOST VULNERABLE CUSTOMERS INTO PERMANENT AND SUITABLE ACCOMMODATION**						
2.1	Efficient use of the Council's five Next Steps Accommodation Program (NSAP) properties	Continue to nominate vulnerable customers, who will require a level of wrap-around support, to these properties when vacancies arise	NSAP Properties will only be used for vulnerable customers	Strategic Housing Manager / Housing Operations Manager	Ongoing	Eight tenants of these properties have been successful in securing an assured tenancy in social housing via the council's Housing Register. Properties continue to be let to those who require wrap around	Ongoing

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						support.	
2.2	Efficient use of the Council's five Rough Sleeper Accommodation Program (RSAP) properties	Continue to nominate vulnerable customers who have been rough sleeping or at risk of rough sleeping and who will require a level of wrap-around support, to these properties when vacancies arise	RSAP Properties will always only be used for vulnerable customers, who have been rough sleeping or are at risk of rough sleeping	Strategic Housing Manager / Housing Operations Manager	Ongoing	Properties continue to be let to those in this cohort who require wrap around support.	Ongoing
2.3	Vulnerable customers housed in the Council's temporary accommodation to be provided support.	We will work collaboratively with Hertfordshire County Council to enable vulnerable customers in temporary accommodation to be provided with intensive support by New Hope Trust (or similar agency)	Vulnerable customers to be supported in temporary accommodation	Housing Operations Manager/Housing Navigator	Ongoing	Vulnerable customers placed in the council's temporary accommodation are provided with tenancy support by the council's Housing Navigator.	Ongoing
2.4	A single homeless pathway for adults with complex needs who are homeless or at risk of homelessness is to be established in Three Rivers.	Work in partnership with the Strategic Partnerships Team at Hertfordshire County Council to establish this pathway in the district	Single adults with complex needs will have a dedicated pathway to support them into long-term settled accommodation	Housing Operations Manager	2023	Following the launch of the Making every Adult Matter (MEAM) project by Hertfordshire County Council, the council will be	Action superseded by HCC/TRDC partnership project and new action within council's

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						working in partnership to establish this pathway on a county wide basis. The Service have committed to an action to establish a formal pathway for long term rough sleepers to move to settled accommodation with ongoing support.	Action Plan (see below at 7.1)
2.5	Maximise funding opportunities	Building upon recent success (NSAP, RSAP, RSI), and use established relationships with partners to identify funding streams and opportunities to bid for any funding dedicated to new initiatives for this cohort of customers.	Any potential funding granted, following a successful bid, is used to fund more long-term accommodation opportunities for vulnerable customers.	Strategic Housing Manager	Ongoing	Following successful funding bid for Local Authority Housing Fund (LAHF) Round 1 and 2, the council have participated in LAHF Round 3 and 4.	Ongoing.
2.6	RSI-6 funding granted by MHCLG to continue to provide a Housing Navigator	The Housing Navigator provides intensive support to our vulnerable customers.	If funding is granted, the Housing Navigator post will be funded until 2028	Housing Operations Manager / Strategic	2025	Funding for this post provided by Central Government until	Complete.

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	post	Funding for the Council's Housing Navigator ends in 2025, therefore a bid for further funding will be completed at this time		Housing Manager		2028	
2.7	Support victims of Domestic Abuse	Fulfil our duties in relation to the Domestic Abuse Act 2021 and any subsequent legislative updates. Ensure all policies and procedures reflect this.	Increased support and options for survivors of Domestic Abuse	Housing Operations Manager	Ongoing	Alignment with the Domestic Abuse Act 2021 has been included in all relevant Policy and procedure for the Service. To be updated following any further legislative update. Domestic Abuse Caseworker has been integrated into the Service.	Complete. Service will continue to update policy in line with any new legislative updates over course of the strategy.
2.8	Further allocation of AeFO MoU funding awarded	Funding application to be submitted to MHCLG for further funding to assist in providing long term accommodation to ex-	More opportunities for long term accommodation options for customers in these	Housing Operations Manager	Ongoing	No further funding available, therefore, no bid for further funding able to be	AeFO funding from central government discontinued.

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		offenders on their release from incarceration.	circumstances			submitted.	
2.9	Oversee the integration of a Domestic Abuse Caseworker within the Housing Service.	To support victims of Domestic Abuse and ensure they are aware of all available support available to them.	Victims of Domestic Abuse are fully supported, and the Council is aware of the risks to them.	Housing Operations Manager	2023	Domestic Abuse Caseworker integrated into the service and procedural updates complete ensuring that any customer who is a victim of domestic abuse receives specialised support. Independent Domestic Violence Advocate (IDVA) training undertaken by the council's Domestic Abuse Caseworker.	December 2023 August 2024
2.10	Ensure the Council is fulfilling our statutory responsibilities to veterans of the Armed Forces, and	The Housing Solutions Manager will undertake ongoing professional development in the form of regular training on the	The Council is aware of any updates to our responsibilities to this cohort at an early stage and can	Housing Operations Manager/Housing Solutions Manager	2024	Council's Housing Solutions Manager undertakes ongoing training	2024

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	their family members	Council's responsibilities as signatories of the Armed Forces Covenant	fulfil as required			when applicable.	
2.11	Ensure the Council is undertaking best practice with regard to our responsibilities as signatories of the Armed Forces Covenant.	The Strategic Housing Manager to undertake a review of the Service's policies and procedures	This cohort is achieving the best possible outcomes available following engagement with the Council	Strategic Housing Manager	2024	Review into best practice for this cohort was completed by council's Strategic Housing Manager. Following this review, changes to the council's Housing Allocations Policy were made and the Policy updated and agreed in December 2025	November 2024
3.0	**OBJECTIVE 3: IMPROVE THE STANDARD OF HOUSING ACROSS THE DISTRICT**						
3.1	Improve awareness of conditions in the private housing sector	Commission a private sector housing stock condition survey	Better understanding of conditions in the private sector	Strategic Housing Manager	2026 – updated to 2027	Postponed due to the Local Government Reorganisation	2027
3.2	Improve standards in the private rented sector	Develop and implement an action plan following the private sector	Improve conditions and landlord knowledge in the	Strategic Housing Manager	2026/27 – updated to 2027/28	Postponed due to the Local Government	2027/28

REF	AIMS	ACTIONS	OUTCOMES	LEADS	TARGET	PROGRESS	COMPLETE DATE
		housing stock survey	private rented sector			Reorganisation	
3.3	Enable people to remain in their homes and ensure they are appropriate for their needs	Make the best use of funding from the Better Care Fund regarding Disabled Facilities Grants (DFG)	People living in homes appropriate for their needs.	Strategic Housing Manager / Hertfordshire Building Control	Ongoing	59 x applications for Disabled Facilities Grants from residents within the district approved from 1 April 2025 – 31 March 2026.	Ongoing
3.4	Clear guidance for discharging our homeless duties into the private rented sector	Review the Private Rented Sector Offer Policy	Properties used to prevent or relieve homelessness are to an acceptable and agreed standard	Strategic Housing Manager	2024 – new update due 2027	Policy reviewed, updated and agreed by the Policy and Resources Committee. Further review to be undertaken in 2027.	On target
3.5	Establish a Houses in Multiple Occupation (HMO) monitoring programme	Identify unlicensed HMOs in the district and monitor HMOs that are currently licensed by the Council for adherence to legislative updates.	HMOs in the district to be safe and suitable for customers to occupy	Strategic Housing Manager	2025 – Updated to 2026	Delayed due to lack of resources (staffing) and other more urgent priorities. Additional capacity now added to team and programme being drafted.	2026

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3.6	Establish a protocol for dealing with complaints of housing disrepair, specifically those relating to damp and mould	Agree on a protocol to deal with complaints of housing disrepair from tenants in social housing in the district.	Housing Disrepair issues rectified swiftly without the use of formal enforcement powers on partners.	Strategic Housing Manager	2026. Updated to 2027		Postponed until 2027 and the introduction of the Renters Rights Act to the social housing sector.
3.7	Housing Enforcement Policy	Draft a new Housing Enforcement Policy to provide clear guidelines to Housing Enforcement Officers and customers about our process for dealing with complaints about housing disrepair/ statutory nuisance	Policy adopted by the Council.	Strategic Housing Manager/Housing Development Officer	2024 – updated to 2025	Completed. Private Sector Housing Enforcement Policy adopted by the council in May 2026.	May 2026
3.8	Ensure we are fully prepared for when the Renters Rights Bill becomes an Act of Parliament	Prepare the Service for significant changes to the sector, ensuring the structuring and resourcing is fit for purpose. Ensure all staff are fully trained in new legislation.	The Service is prepared for the Act.	Strategic Housing Manager	2024 – updated to 2025	Service prepared and currently implementing the Renters Rights Act legislation. Additional capacity has been added to the Residential EH team, Officers	1 May 2026

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						fully trained and the council have adopted a Civil Penalty Notice Policy in February 2026.	
3.9	Encourage our Registered Providers and developers to build net zero homes, promote sustainable living and make space for nature within any development in the district.	Initiate conversations with RP's and developers at the early stage of a proposal.	An increase in net zero homes built within the district over the period of the strategy.	Housing Development Officer	Ongoing	Officers continue to engage with developers and Registered Providers at early stages in the application process to encourage these principles.	Ongoing
3.10	Ensure that PRS landlords within the district are aware and fully informed of the funding opportunities available to them to make significant improvements to the standard of their properties.	The Climate Change and Sustainability Officer to make presentations to landlords at the Council's ongoing Landlord's Forums. Actively promote these opportunities to any landlord engaging with the Council.	An increase in landlords engaging with the Council using these funding opportunities to improve the standards of their property.	Private Housing Coordinator	Ongoing	Landlord Forum conducted in March 2026 in partnership with the Climate Change and Sustainability Officer. Annual letter continuing to be sent to landlords on the council's Rent Deposit	Ongoing

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						Guarantee Scheme and estate agents within the district informing landlords of funding opportunities.	
3.11	Civil Penalty Notice Policy	In response to the obligations and guidance as currently stated within the Renters Rights Bill, the Service will draft and adopt a new Civil Penalty Notice (CPN) Policy.	Improve conditions in the private rented sector and pursue rogue landlords in the district.	Strategic Housing Manager	2025	Civil Penalty Notice Policy adopted by the council in February 2026.	February 2026
	Local Outcomes Framework Action Plan						
4.1	Eliminate the use of Bed & Breakfast (B&B) accommodation for families, other than very short-term use in emergencies (3.12.b.i)	Explore partnership opportunities for an increased provision of private rented accommodation.	Increased provision of privately rented accommodation to enable the council to prevent households requiring temporary accommodation.	Housing Operations Manager/Strategic Housing Manager	February 2027	Initial discussion with external providers undertaken.	On target
		Officer/s within the Housing Service to undertake formal mediation qualification.	Enable the council to undertake professional mediation between	Housing Operations Manger	Training to begin in early 2027	Initial discussion with external providers undertaken.	On target

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			family members to decrease eviction from family homes.				
		Update the council's Temporary Accommodation Policy to confirm that the council's policy position will be that B&B accommodation will only be used in emergencies and for a short period (maximum of one week).	To ensure that B&B accommodation is only used by Officers in emergency circumstances for a maximum of 72 hours.	Strategic Housing Manager	May 2027	Update to the Policy to be included within the review of the council's Temporary Accommodation Policy to be completed by May 2027	On target
5.1	Reduce the number of households with children in temporary accommodation (Annex A)	Explore partnership opportunities for an increased provision of private rented accommodation.	Increased provision of privately rented accommodation to enable the council to prevent households requiring temporary accommodation.	Housing Operations Manager/Strategic Housing Manager	February 2027	Initial discussion with external providers undertaken.	On target
		Officer within the Housing Service to undertake formal mediation qualification.	Enable the council to undertake professional mediation between family members to decrease eviction from family homes.	Housing Operations Manger	Training to begin in early 2027	Initial discussion with external providers undertaken.	On target
6.1	Prevention: increase the percentage of households whose homelessness	Utilise the council's current partnerships with local GPs, food banks and faith groups to deliver	Increase the awareness of homelessness prevention within the	Housing Solutions Manager	April 2027	Yet to commence.	On target

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	prevention or relief duty ends because they have secured accommodation. (3.12.b.ii)	training to these groups on the signs of homelessness/risk of homelessness and the referral pathways for council support and early intervention.	local community. Increase early intervention and prevention of homelessness.				
		Explore partnership opportunities for an increased provision of private rented accommodation	Increased provision of privately rented accommodation to enable the council to prevent and relieve homelessness with an offer of accommodation	Strategic Housing Manager	February 2027	Initial discussion with external providers undertaken.	On target
		Ensure that the council's Housing Service continue to work collaboratively with the council's Revenues and Benefits team to identify those who require support via the Crisis and Resilience Fund.	Those households that require support from this funding are identified and provided with this support.	Housing Operations Manager	Ongoing	Ongoing collaboration undertaken	Ongoing
		Prepare for the new 'Duty to Cooperate' to ensure that any potential homeless cases are referred to the council by	Increase in the proportion of cases approaching for homelessness assistance at	Housing Operations Manager	March 2027	Homeless Prevention Protocol agreed with the four largest Registered	On target

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		partner agencies at the earliest opportunity.	prevention stage, or earlier.			Providers in the district Initial discussion undertaken with other partners.	
6.2	Preventing and relieving homelessness for those experiencing multiple disadvantage – see 3.12.b.ii. People who have three or more support needs	Utilise the council's current partnerships with local GPs, food banks and faith groups to deliver training to these groups on the signs of homelessness/risk of homelessness and the referral pathways for council support and early intervention.	Increase the awareness of homelessness prevention within the local community. Increase early intervention and prevention of homelessness.	Housing Solutions Manager	April 2027	Yet to commence.	On target
		Explore partnership opportunities for an increased provision of private rented accommodation	Increased provision of privately rented accommodation to enable the council to prevent and relieve homelessness with an offer of accommodation	Strategic Housing Manager	February 2027	Initial discussion with external providers undertaken.	On target
		Ensure that the council's Housing Service continue to work collaboratively	Those households that require support from this funding are	Housing Operations Manager	Ongoing	Ongoing collaboration undertaken	Ongoing

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		with the council's Revenues and Benefits team to identify those who require support via the Crisis and Resilience Fund.	identified and provided with this support.				
		Prepare for the new Duty to Cooperate to ensure that any potential homeless cases are referred to the local housing teams by partner agencies at the earliest opportunity.	Increase in the proportion of cases approaching for homelessness assistance at prevention stage, or earlier.	Housing Operations Manager	March 2027	Homeless Prevention Protocol agreed with the four largest Registered Providers in the district Initial discussion undertaken with other partners.	On target
		Investigate the feasibility of providing flexible funding to prevent or relieve homelessness for non-priority cases experiencing severe mental health challenges.	Those experiencing multiple disadvantage who would otherwise not be offered temporary accommodation be provided with accommodation and ongoing support to find long-term sustainable outcome.	Housing Operations Manager	Ongoing	Case by case reviews undertaken by the council's Housing Operations Manager	Ongoing
		To integrate the MEAM	Ensure those with	Housing	June 2027	Yet to commence.	On target

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		(Making Every Adult Matter) approach within the Housing Service.	multiple disadvantage receive personalised support based on their needs.	Navigator			
7.1	Long-Term Rough Sleeping: halve the number of people sleeping rough long term (3.12.b.iii)	Utilise the council's current partnerships with local GPs, food banks and faith groups to deliver training to these groups on the signs of rough sleeping and the referral pathways for council support and intervention.	Increase the awareness of homelessness prevention within the local community.	Housing Solutions Manager	April 2027	Yet to commence.	On target
		Establish a formal rough sleeper move-on pathway.	Identify and support rough sleepers	Housing Navigator	September 2027	To be added as an item on the agenda for the council's Homelessness Forum	On target.
		Investigate the ability to provide additional funding on a case-by-case basis following the provision of the Rough Sleeping Programme Funding.	A formal pathway for long-term rough sleepers to move to settled accommodation with ongoing support	Housing Operations Manager	Ongoing	Case by case reviews undertaken by the council's Housing Operations Manager	On target
8.1	Reduce the number of people sleeping rough on a single night (Annex A)	Utilise the council's current partnerships with local GPs, food banks and faith groups to deliver training to these groups	Increase the awareness of homelessness prevention within the local community.	Housing Solutions Manager	April 2027		On target

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		on the signs of rough sleeping and the referral pathways for council support and intervention.	Identify and support rough sleepers.				
		Use the council's social media platforms to increase community awareness of how to report rough sleepers to the council via StreetLink.	Increase identification of rough sleepers in the district who require council support.	Housing Operations Manager	December 2026	Contact made with Communications team to discuss content of posts to be delivered in winter period	On target
		Investigate the ability to provide additional funding on a case-by-case basis following the provision of the Rough Sleeping Programme Funding.	Additional housing options available for rough sleepers	Housing Operations Manager	Ongoing for period of funding	Case by case reviews undertaken by the council's Housing Operations Manager	Ongoing
9.1	Reduce the proportion of care leavers under 25 experiencing homelessness (Annex A)	The council will continue to honour our commitments to care leavers in Hertfordshire made within the Hertfordshire Joint Housing Protocol (JHP)	Reduction in care leavers under 25 having to make a homelessness application to the council.	Strategic Housing Manager	Ongoing	JHP updated and agreed by all local authorities within Hertfordshire in 2026.	Ongoing
10.1	No one eligible for homelessness assistance is discharged to the street after a hospital stay (Annex A)	The council will continue to honour our commitments as per the Discharge of Homeless and Housing Criteria Process and Contact Information for West	No one eligible for homelessness assistance is discharged to the street.	Housing Solutions Manager	Ongoing		Ongoing

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		Hertfordshire Patients agreement.					

Metric	Baseline (Latest data available as of National Strategy Publication – December 2025)	Annual Checkpoint 1	Annual Checkpoint 2	Final Target (Annual Checkpoint 3 before end of Parliament)
Households with children in temporary accommodation per 1000 households	0.89	0.85	0.80	0.75
Number of households with children in B&B over 6 weeks	0	0	0	0
Percentage of homelessness duties owed where homelessness prevented or relieved (%)	62%	64%	68%	70%
Duties owed where homelessness was prevented or relieved for households experiencing multiple disadvantage (%)	500%	500%	500%	500%
Number of people sleeping rough who are long term	2	1	0	0
Number of people sleeping rough on a single night	3	2	1	0

	Risk	Mitigation
Local Government Reorganisation	Ongoing uncertainty associated with the Local Government Reorganisation may impact retention of employees Changes to organisation structures and responsibilities may delay the implementation of actions contained within this Strategy and Action Plan.	Ensure that staff are fully informed of developments relating to Local Government Reorganisation Support staff through ongoing professional development and training opportunities. Promote progression and career development opportunities to aid staff retention.
Extreme weather	Increased provision of Severe Weather Emergency Protocol (SWEP) accommodation due to extreme weather conditions could impact service delivery and amount of suitable temporary accommodation available.	Continue participation in the Local Authority Housing Fund (LAHF) scheme and maximise opportunities presented through future funding rounds. New Senior Housing Options Officer post created within the service now responsible for effective monitoring of turnover times of council owned temporary accommodation and adherence to the timelines listed within the council's service level agreements.
Cost of Living Crisis	Continued increases in the cost of living may result in higher levels of housing insecurity, rent arrears, homelessness presentations and demand for homelessness services. Increased demand may place additional pressure on council resources and temporary accommodation provision.	Continue to utilise targeted homelessness prevention funding to prevent and relieve homelessness in the district. The service will explore effective use of the Crisis and Resilience Fund in collaboration with the council's revenues and benefits service. Collaborate with Registered Providers and other organisations to identify and support households at risk of homelessness at the earliest opportunity.